

Deborah A. Disch  
Vice President - Marketing and Strategic Planning

**Cincinnati Bell  
Telephone®**

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March 30, 1995

Mr. William F. Caton, Acting Secretary  
Federal Communications Commission  
1919 M Street, N.W., Room 222  
Washington, D.C. 20554

RECEIVED

MAR 31 1995

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF SECRETARY

Re: In the Matter of: )  
Regulatory Reform for )  
Local Exchange Carriers )  
Subject to Rate of Return )  
Regulation )

CC Docket No. 92-135

DOCKET FILE COPY ORIGINAL

Dear Mr. Caton:

Access Report 43-05 Submission #1, filing in association with CC Docket No. 92-135 for the period January, 1994 thru December, 1994. This filing is made pursuant to the Regulatory Reform for Local Exchange Carriers Subject to Rate of Return Regulation Order adopted by the Commission on May 13, 1994 and released June 11, 1993.

CBT is providing one version of these FCC Reports, labeled "Unrestricted". The Company is not seeking proprietary treatment for any data supplied in the reports.

Also enclosed is a duplicate copy of this letter. Please date stamp this copy as acknowledgment of its receipt and return it.

Sincerely,

*Deborah A. Disch*

c: Chief - Accounting and Audits Division  
(with attachments)

No. of Copies rec'd 0  
List A B C D E

FCC Report 43-05  
 ARMS QUARTERLY SERVICE QUALITY REPORT

COMPANY: Cincinnati Bell Telephone  
 STUDY AREA: Ohio & Kentucky  
 PERIOD: From Oct 1994 To Dec 1994  
 COSA: CBTC

Approved by OMB  
 3060-0395  
 Expires 4/30/96  
 UNRESTRICTED VERSION  
 SUBMISSION 1  
 TABLE I

TABLE I - INSTALLATION AND REPAIR INTERVALS  
 (Interexchange Access)

Row	Classification	Column		
		Switched Access	Special Access	
			High Speed Special Access	All Special Access
		(a)	(b)	(c)

INSTALLATION INTERVALS:

0110	Total Number of Orders or Circuits	526	N/A	3,354
0112	% Commitments Met	100.00	N/A	97.10
0114	Average Interval (in days)	0.0	N/A	0.0

REPAIR INTERVALS:

0120	Total Trouble Reports	395	1,152	2,763
0121	Average Interval (in hours)	0.4	2.9	3.1

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TABLE II

TABLE II - INSTALLATION AND REPAIR INTERVALS  
(Local Service)

Row	Classification	Column						
		Residence			Business			Total
		MSA (d)	Non-MSA (e)	Total (f)	MSA (g)	Non-MSA (h)	Total (i)	Total (j)
INSTALLATION INTERVALS:								
0130	Installation Orders	360,943	0	360,943	66,698	0	66,698	427,641
0132	% Commitments Met	99.79	0.00	99.79	98.30	0.00	98.30	99.56
0134	Average Interval	4.0	0.0	4.0	8.0	0.0	8.0	4.9
REPAIR INTERVALS:								
0140	Total Access Lines	630	0	630	247	0	247	877
INITIAL TROUBLE REPORTS:								
0141	Init Trouble Reports	84,650	0	84,650	19,933	0	19,933	104,583
0144	Out-of-Svc Trbl Rpts	46,585	0	46,585	6,452	0	6,452	53,037
0145	Out-of Svc Rpr Intvl	16.5	0.0	16.5	13.4	0.0	13.4	16.3
0146	All Other Trbl Rpts	38,065	0	38,065	13,481	0	13,481	51,546
0147	All Other Rpr Intvl	18.4	0.0	18.4	11.1	0.0	11.1	16.4
REPEAT TROUBLE REPORTS:								
0142	Rep Trouble Reports	12,221	0	12,221	3,961	0	3,961	16,182
0148	Out-of-Svc Trbl Rpts	5,994	0	5,994	1,029	0	1,029	7,023
0149	Out-of Svc Rpr Intvl	17.1	0.0	17.1	13.0	0.0	13.0	16.3
0150	All Other Trbl Rpts	6,227	0	6,227	2,932	0	2,932	9,159
0151	All Other Rpr Intvl	22.5	0.0	22.5	14.1	0.0	14.1	20.1
NO TROUBLE FOUND:								
0143	Tot No Trouble Found	15,965	0	15,965	7,662	0	7,662	23,627

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TABLE III

TABLE III - TRUNK BLOCKAGE

Row	Classification	Column		
		Month 1	Month 2	Month 3
		(k)	(l)	(m)
0180	Total Trunk Groups	1,599	0	0
0181	Groups Measured	1,486	0	0
0185	FGD Groups Exceed Thold 3Mos	2	0	0
0186	Other Groups Exceed Thold 3Mo	1	0	0
0187	FGD Groups Exceed Thold 1 Mo	7	0	0
0188	Groups Exceed Threshold 1 Mo	1	0	0
0189	FGD Groups Exceed DBO 3 Mos	22	0	0
0190	Other Groups Exceed DBO 3 Mos	18	0	0

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TABLE IV

TABLE IV - TOTAL SWITCH DOWNTIME

Row	Classification	Column					
		Total Number Switches (n)	No Switch Downtime (o)	Total Switch Downtime (p)	Incidents Under 2 (q)	Number Unscheduled (r)	Percent Unscheduled (s)
0200	MSA	84	19	31.6	31	10	32.26
0201	Non-MSA	0	0	0.0	0	0	0.00
0210	Switches Under 1000 Lines	5	0	0.0	0	0	0.00
0211	Switches 1000-4999 Lines	37	2	3.0	2	0	0.00
0212	Switches 5000-9999 Lines	8	1	0.4	1	0	0.00
0213	Switches 10000-19999 Lines	20	7	8.6	8	1	12.50
0214	Switches Over 20,000 Lines	14	9	19.6	20	9	45.00

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TABLE IV.A  
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TABLE IV.A - OCCURRENCES OF TWO MINUTES OR MORE DURATION DOWNTIME

Row	Cause	CLLI Code	Access Lines	MSA	Duration	Date	Time
	(t)	(u)	(v)	(w)	(x)	(y)	(z)
0220	0	HMTN0HHMCGO	46650 Y		2.3	12/23/94	0541

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 TABLE V

TABLE V - SERVICE QUALITY COMPLAINTS

Row	Classification	Column		
		Total (aa)	MSA (bb)	Non-MSA (cc)
0320	No Business Access Lines	247	247	0
0321	Fed Complaints Bus Users	3	3	0
0322	State Complaints Bus Users	3	3	0
0330	No Residential Access Lines	630	630	0
0331	Fed Complaints Res Users	3	3	0
0332	State Complaints Res Users	29	29	0

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FOOTNOTE TABLE  
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FOOTNOTE TABLE

Table	Row	Col	FN#	Footnote
(a)	(b)	(c)	(d)	(e)
I	0114	ALL	1	Cincinnati Bell Telephone (CBT) does not track intervals between date order placed and committed due date. CBT permits the access customer to dictate the interval.
III	ALL	ALL	2	The numbers reported are total year numbers. CBT does not report trunk blockage by month.
ALL	ALL	ALL	3	All amounts are total year 1994.



CERTIFICATION

I certify that I am an officer of Cincinnati Bell Telephone Company; that I have examined the foregoing report and that to the best of my knowledge, information, and belief, all statements of fact contained in this report are true and that said report is an accurate statement of the affairs of the above named respondent in respect to the data set forth herein for the period from January 1, 1994 to December 31, 1994.

PRINTED NAME

Deborah A. Disch

POSITION

Vice President - Strategic Planning

SIGNATURE

*Deborah A. Disch*

DATE

*March 30, 1995*

(Persons making willful false statements in this report form can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).)

CONTACT PERSON

Robert C. Coogan

TELEPHONE NUMBER

(513) 397-7820